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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:

5 Application No.: 09/556,439
Applicant : John Kenneth Amick
Filed : 04/24/2000
TC/A.U. : 2124
10 Title : A VIRTUAL VOICE/COMPANY/OFFICE NETWORK TOOL KIT,
METHOD, AND COMPUTER PROGRAM PRODUCT
Examiner : Tuan A Vu

15 AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

20

Hon. Sir:

In response to the Office Action of October 20, 2004, please amend the above-identified application as follows:

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Amendments to the Claims are reflected in the listing of the claims, which begins on page 2 of this paper.

30 **Remarks/Arguments** begin on page 15 of this paper.